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San Diego, CA – The San Diego Metropolitan Transit System (MTS) has launched a public survey to gather feedback from transit riders and community members on their transportation plans during and after the COVID-19 pandemic. The survey will be open through Oct. 31.

“Transit ridership continues to slowly grow, so this is a great time for MTS to learn more about residents’ feelings about transit,” said MTS Chief Executive Officer Sharon Cooney. “We want people to provide input on things like what cleaning procedures are important, their plans to take transit in the future, and what changes they would like to see.”

Respondents will be asked about their transit use pre-COVID-19, currently and future transit plans, as well as what amenities and safety measures are most important to them when considering taking public transportation. The survey is available in English and Spanish, and takes approximately 10 minutes. Three respondents will be randomly selected to win a \$50 gift card.

MTS is preparing for more residents to begin using transit as the economy and schools continue to open back up. Ridership on MTS bus routes and Trolley lines has been steadily increasing in recent months, and has now reached 120,000 passenger trips per day.

The agency has increased service back to pre-COVID-19 levels to allow for social distancing on board and requires all passengers to wear face coverings. MTS has also implemented new cleaning and sanitizing protocols and practices on vehicles and at transit stations. Vehicles are thoroughly cleaned and disinfected daily with CDC-approved solutions for COVID-19. Disinfectant is applied to all hard surfaces and common areas that are routinely touched or used such as seats, seat backs, fare boxes, driver controls, all handrails, walls, and windows.

For more details about cleaning protocols for MTS, visit the [Clean Ride webpage](#).

MTS continues to operate about 95 bus routes and three Trolley lines. Frequencies and spans have been restored to near-pre-COVID-19 levels. Updated schedules can be accessed on the MTS website. MTS asks that that people wear face coverings at all times and practice physical distancing when possible.

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