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Accountability Experience

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In organizations today, there is pressure to meet ever-increasing expectations with less time and money than before. Stress, burnout and disengagement are commonplace. Organizations that embrace and encourage accountability yield higher results, retention and employee morale. Individuals that are held accountable are able to manage workflow more effectively, build stronger relationships and feel more empowered.

At the conclusion of the workshop, participants will be able to:

- Apply the constructive definitions of accountability, responsibility, and empowerment.
- Recognize and evaluate personal accountability, job performance and job satisfaction.
- Identify obstacles to becoming and maintaining personal accountability.
- Reprioritize workflow using a constructive joint problem-solving approach.
- Create and manage clear performance expectations of others.
- Hold others accountable while minimizing conflict and encouraging improved results.

Contact Art Langit at Arturo.Langit@sdmts.com or (619) 557-4568 to enroll in the course.

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