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Home > MTS Asks Bus and Trolley Riders Who Speak Tagalog, Vietnamese, and Chinese to Take Online Survey

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**San Diego, CA** –The Metropolitan Transit System is conducting a customer-satisfaction survey on-board its vehicles in English and Spanish.

The survey is also available **online** in **Tagalog**, **Vietnamese**, and **Chinese** by going to the MTS Website at: www.sdmts.com/marketing/customersurvey.asp, and clicking on the link to the survey in the language of choice. The online surveys will be available through the end of May 2013.

The online survey takes about 12 minutes or less to complete and covers topics such as satisfaction with service levels, transit information tools, and recent changes to the bus and Trolley fleet.

"The results of the survey help MTS improve service in the future and we greatly appreciate all our riders who are able to take a few minutes to give us their valuable opinions," says Rob Schupp, MTS Director of Marketing." MTS carries about 300,000 riders a day on more than 90 bus routes and three Trolley lines.

For more information on how to use public transportation and save money, go to www.sdmts.com.

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## **News Category:**

San Diego

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