



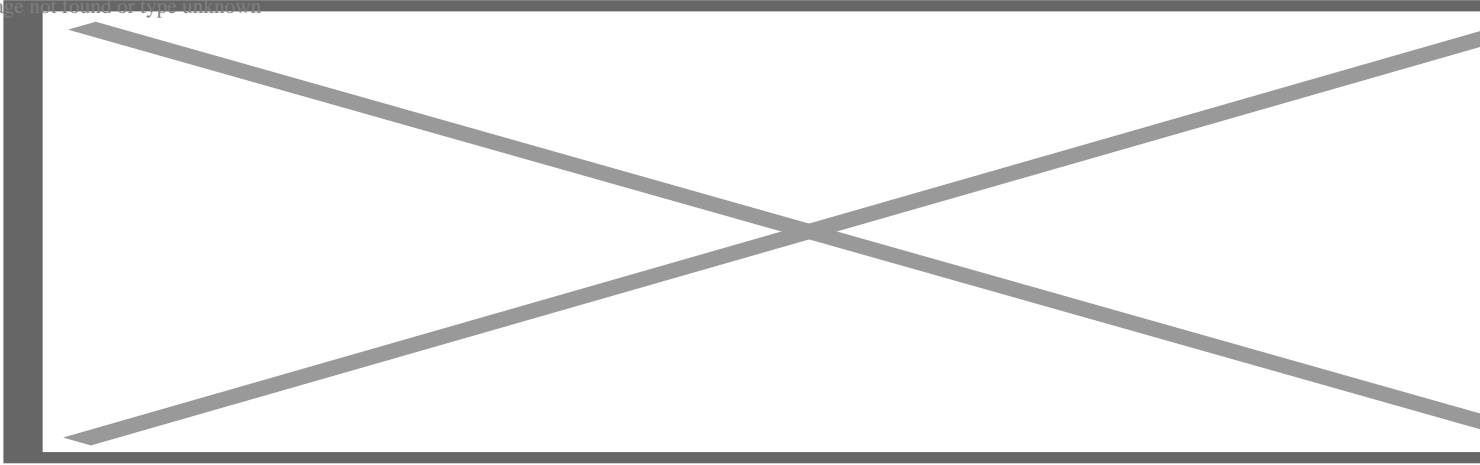
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## Service Catalog (Under Construction)

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### A

New MTS staff accounts are requested by Human Resources (HR) and provisioned by IT once a new staff member has been hired. Access Change Requests must also be approved by HR.

Microsoft Active Directory provides central authentication and authorization services for MTS Windows based computers. It also allows Network Administrators to assign policies, deploy software, and apply critical updates to networked computers. Active Directory was designed to support thousands of computers simultaneously.

When users attempts to log on to a windows computer that is in Active Directory, it automatically attempts to verify the users password with the Active Directory server. All Windows based computers use Microsoft Active Directory and this platform is used to provide changes to file, print and authentication services.

Benefits of Active Directory include: • Automated software delivery • Patch Management • Remote Inventory & Administration • Improved desktop and laptop security • Better infrastructure management

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