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Contact Service Desk

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A large rectangular area with a thick grey border and a large 'X' drawn across it, indicating a missing image or a placeholder.

The Service Desk is open 7:00 a.m. to 5:00 p.m Monday - Friday.

For Support during regular business hours IT staff are available and provide several options to initiate service.

While there are multiple methods of contacting IT, we would like to recommend the [MTS Self Service Portal](#) as the most efficient and effective as it gives you, the customer, the greatest level of visibility into your requests.

- [MTS Self Service Portal](#)
- E-mail to [Service Desk](#)
- Call the Service Desk at x6600 or 619-557-4573
- Chat with a Service Desk Technician (coming soon)
- Walk-Up to either of the two Service Desks (IAD & Mills)

For ***Critical Outage Support*** outside of regular business hours:

- Call x6600 or 619-557-4573 and follow the prompts to engage On-Call staff

If you would like to discuss the service you received please contact [Sandy Bobek](#) via email or at x6404

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