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Service Desk - Walk-Up Support

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There are times when you may choose to walk-up to a service desk for support. Some typical reasons why you might want to see us

- Borrow a laptop
- Get help configuring your laptop, tablet, phone

There are two service desks supporting MTS at the following locations:

- IAD (across from 2nd floor yard entrance)
- Mills (9th floor across from HR)

While we always try to have staff answering phones it is always a good idea to make an appointment. The same staff that answer the phones must service all the MTS locations and retail sites in San Diego County.

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